



Satuan Acara Pengajaran

ENMT800013 - Sistem Manajemen Mutu

Pengajar

Dr. Ir. Yunita Sadeli M.Sc

Minggu 1

Materi	Introduction quality systems development and benefit the 8 quality principles
Media	LCD, Lap Top, white board and pen
Referensi	ISO 9001:2008 standard ISO 19011 standard ISO 9004 standard Peraturan dan perundang-undangan yang berlaku
Aktivitas	Lecturing, exercise 1: gathering information

Minggu 2

Materi	Development of quality standards, Relation of the ISO 9000 series standards, Quality definitions to ISO 9000 terminology
Media	LCD, Lap Top
Referensi	Buku Ajar : 1. ISO 9001:2008 Standard 2. ISO 19011 standard 3. ISO 9004 Buku Acuan : Peraturan dan perundang-undangan yang berlaku
Aktivitas	Lecturing

Minggu 3

Materi Background to ISO 9001 and relation to ISO 9004,
Scope application of ISO 9001:2008, Permissible exclusions

Media LCD, Lap Top

Referensi Buku Ajar : 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Buku Acuan : Peraturan dan perundang-undangan yang berlaku

Aktivitas

Minggu 4

Materi Review of the exercise, discussion and feed back

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Buku Acuan : Peraturan dan perundang-undangan yang berlaku

Aktivitas

Minggu 5

Materi Introduction to ISO 9001: 2008 requirements.
Clauses 4 - 8
Exclusion clause

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Buku Acuan : Peraturan dan perundang-undangan yang berlaku

Aktivitas Presentation and lecturing

Minggu 6

Materi Continue to ISO 9001 requirements

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Buku Acuan : Peraturan dan perundang-undangan yang berlaku

Aktivitas Presentation, lecturing
Exercise on the relationship of the 8 quality principles and ISO 9001

Minggu 7

Materi Key elements of a quality system , quality policy and quality objectives

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Peraturan dan perundang-undangan yang berlaku

Aktivitas Presentation, lecturing and homework assessment

Minggu 8

Materi TS

Media

Referensi

Aktivitas

Minggu 9

Materi Presentation of Finding

Media LCD, Lap top

Referensi SNI ISO 9001:2008
SNI ISO 19011:2011

Aktivitas Group presentation

Minggu 10

Materi Documentation requirements and benefits, implementation, monitoring and improvement, continual improvement

Media LCD, Lap Top

Referensi Standard ISO 9001:2008
Standard ISO 19011
Standard ISO 9004

Aktivitas lecturing

Minggu 11

Materi Planning and preparation of an audit. Presentation audit preparation

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Peraturan dan perundang-undangan yang berlaku

Aktivitas

Minggu 12

Materi Mapping out the business processes

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Peraturan dan perundang-undangan yang berlaku

Aktivitas Lecturing, Exercise mapping out the business process

Minggu 13

Materi Audit role play
Presentation and discussion of the exercise results

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Peraturan dan perundang-undangan yang berlaku

Aktivitas lecturing and role play

Minggu 14

Materi Interview techniques
Review all the topics

Media LCD, Lap Top

Referensi 1. ISO 9001:2008 Standard
2. ISO 19011 standard
3. ISO 9004
Peraturan dan perundang-undangan yang berlaku

Aktivitas lecturing, presentation

Minggu 15

Materi UAS

Media

Referensi

Aktivitas
